

**PY 19-20 Annual Performance Evaluation  
Adult STAR Tally**

A	B	C	D	E	F	G
WorkSource Center	Operator Name	Federal Performance Outcomes	Local Measures			TOTAL STARS EARNED
			Customer Satisfaction	Customer Flow	Administrative Capability	
Canoga Park/S. Valley	Arbor/Rescare	STAR	QUALIFIED	NO	STAR	2
West Adams	Asian American Drug Abuse Program, Inc.	STAR	QUALIFIED	STAR	STAR	3
West Valley	Build Rehabilitation Industries	STAR	QUALIFIED	NO	STAR	2
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	STAR	QUALIFIED	NO	NO	1
Vernon Central/LATTC	Coalition for Responsible Community Development	STAR	QUALIFIED	NO	NO	1
Wilshire-Metro	Community Career Development, Inc.	STAR	STAR	NO	STAR	3
Sun Valley	El Proyecto del Barrio, Inc.	STAR	STAR	NO	STAR	3
Northeast Los Angeles	Goodwill Industries of Southern California	STAR	STAR	NO	STAR	3
Pacoima/North Valley	Goodwill Industries of Southern California (formerly YPI)	STAR	STAR	NO	STAR	3
Watts/Los Angeles	Housing Authority of the City of Los Angeles	QUALIFIED	STAR	NO	STAR	2
West Los Angeles	JVS SoCal	STAR	QUALIFIED	NO	QUALIFIED	1
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	NO	QUALIFIED	NO	QUALIFIED	0
Hollywood	Managed Career Solutions, Inc.	STAR	QUALIFIED	STAR	STAR	3
Downtown/Pico Union	Pacific Asian Consortium in Employment	QUALIFIED	STAR	NO	STAR	2
South Los Angeles	UAW-Labor Employment Training Corporation	STAR	QUALIFIED	NO	QUALIFIED	1
Southeast Los Angeles	Watts Labor Community Action Committee	STAR	QUALIFIED	NO	STAR	2
<b>TOTAL STARS</b>		<b>13</b>	<b>6</b>	<b>2</b>	<b>11</b>	

**NO**

= One or more outcomes < 80% of goal

**QUALIFIED**

=All outcomes ≥ 80% but overall not STAR level

**PY 19-20 Annual Performance Evaluation  
Adult Performance Outcomes**

WorkSource Center	Operator Name	REQUIRED PERFORMANCE OUTCOMES																									Eligible?	Success Rate Average	STAR		
		EMPLOYMENT 2nd QUARTER RATE						EMPLOYMENT 4th QUARTER RATE						MEDIAN EARNINGS (2nd Quarter)						CREDENTIAL ATTAINMENT RATE											
		Based on Exitters 7/1/18 - 6/30/19						Based on Exitters 1/1/18 - 12/31/18						Based on Exitters 7/1/18 - 6/30/19						Based on Exitters (Hold Harmless) 1/1/18 - 12/31/18											
		Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker			Adult			Dislocated Worker								
Plan Rate	Actual Rate	% of Goal	Plan Rate	Actual Rate	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal					
Canoga Park/S. Valley	Arbor/Rescare	63%	61.2%	97%	67.0%	64.8%	97%	61.0%	65.2%	107%	66.0%	72.4%	110%	\$5,200	\$7,398	143%	\$7,100	\$9,132	129%	55.0%	6.3%	11%	64.0%	16.0%	25%	YES	110%	STAR			
West Adams	Asian American Drug Abuse Program, Inc.	63%	62.5%	99%	67.0%	74.5%	111%	61.0%	72.9%	120%	66.0%	71.2%	108%	\$5,200	\$6,013	116%	\$7,100	\$8,044	114%	55.0%	9.7%	18%	64.0%	29.8%	47%	YES	111%	STAR			
West Valley	Build Rehabilitation Industries	63%	59.7%	95%	67.0%	66.0%	99%	61.0%	58.5%	96%	66.0%	65.8%	100%	\$5,200	\$6,294	122%	\$7,100	\$7,906	112%	55.0%	13.7%	25%	64.0%	29.6%	46%	YES	104%	STAR			
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	63%	70.9%	113%	67.0%	75.8%	113%	61.0%	64.2%	105%	66.0%	75.0%	114%	\$5,200	\$7,806	151%	\$7,100	\$9,874	140%	55.0%	60.7%	110%	64.0%	76.5%	120%	YES	116%	STAR			
Vernon Central/LATTC	Coalition for Responsible Community Development	63%	58.3%	93%	67.0%	74.9%	112%	61.0%	55.9%	92%	66.0%	80.7%	122%	\$5,200	\$6,230	120%	\$7,100	\$7,113	101%	55.0%	2.2%	4%	64.0%	19.2%	30%	YES	107%	STAR			
Wilshire-Metro	Community Career Development, Inc.	63%	68.0%	108%	67.0%	78.9%	118%	61.0%	60.7%	100%	66.0%	75.3%	114%	\$5,200	\$6,050	117%	\$7,100	\$7,099	100%	55.0%	66.4%	121%	64.0%	86.6%	135%	YES	110%	STAR			
Sun Valley	El Proyecto del Barrio, Inc.	63%	69.7%	111%	67.0%	69.2%	103%	61.0%	68.5%	112%	66.0%	73.2%	111%	\$5,200	\$7,166	138%	\$7,100	\$8,472	120%	55.0%	71.9%	131%	64.0%	83.7%	131%	YES	114%	STAR			
Northeast Los Angeles	Goodwill Industries of Southern California	63%	67.4%	107%	67.0%	67.7%	101%	61.0%	56.8%	93%	66.0%	64.9%	98%	\$5,200	\$5,069	98%	\$7,100	\$8,609	122%	55.0%	87.2%	159%	64.0%	82.4%	129%	YES	103%	STAR			
Pacoima/North Valley	Goodwill Industries of Southern California (formerly YPI)	63%	63.8%	101%	67.0%	58.7%	88%	61.0%	62.5%	102%	66.0%	61.1%	93%	\$5,200	\$6,447	124%	\$7,100	\$8,569	121%	55.0%	5.5%	10%	64.0%	7.8%	12%	YES	105%	STAR			
Watts/Los Angeles	Housing Authority of the City of Los Angeles	63%	61.6%	98%	67.0%	73.7%	110%	61.0%	59.7%	98%	66.0%	66.0%	100%	\$5,200	\$4,847	94%	\$7,100	\$6,602	93%	55.0%	4.6%	8%	64.0%	6.8%	11%	YES	99%	QUALIFIED			
West Los Angeles	JVS SoCal	63%	70.6%	112%	67.0%	72.9%	109%	61.0%	64.5%	106%	66.0%	65.7%	100%	\$5,200	\$6,429	124%	\$7,100	\$10,495	148%	55.0%	36.8%	67%	64.0%	29.9%	47%	YES	113%	STAR			
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	63%	68.9%	109%	67.0%	74.3%	111%	61.0%	63.8%	105%	66.0%	50.3%	76%	\$5,200	\$6,730	130%	\$7,100	\$8,231	116%	55.0%	51.0%	93%	64.0%	59.3%	93%	NO	N/A	NO			
Hollywood	Managed Career Solutions, Inc.	63%	66.3%	105%	67.0%	73.4%	110%	61.0%	61.3%	100%	66.0%	72.1%	109%	\$5,200	\$6,085	118%	\$7,100	\$8,137	115%	55.0%	50.3%	91%	64.0%	45.5%	71%	YES	110%	STAR			
Downtown/Pico Union	Pacific Asian Consortium in Employment	63%	61.7%	98%	67.0%	55.3%	83%	61.0%	58.5%	96%	66.0%	59.6%	90%	\$5,200	\$5,503	106%	\$7,100	\$5,926	84%	55.0%	68.1%	124%	64.0%	76.7%	120%	YES	93%	QUALIFIED			
South Los Angeles	UAW-Labor Employment Training Corporation	63%	65.8%	104%	67.0%	80.4%	120%	61.0%	67.1%	110%	66.0%	67.6%	102%	\$5,200	\$6,556	127%	\$7,100	\$8,528	121%	55.0%	1.8%	3%	64.0%	0.0%	0%	YES	114%	STAR			
Southeast Los Angeles	Watts Labor Community Action Committee	63%	64.6%	103%	67.0%	74.4%	111%	61.0%	70.6%	116%	66.0%	73.2%	111%	\$5,200	\$5,520	107%	\$7,100	\$7,453	105%	55.0%	16.7%	30%	64.0%	20.8%	33%	YES	109%	STAR			
<b>WSC TOTAL</b>		<b>63.0%</b>	<b>65.1%</b>	<b>103%</b>	<b>67.0%</b>	<b>70.9%</b>	<b>106%</b>	<b>61.0%</b>	<b>63.0%</b>	<b>103%</b>	<b>66.0%</b>	<b>67.8%</b>	<b>103%</b>	<b>\$5,200</b>	<b>\$6,235</b>	<b>120%</b>	<b>\$7,100</b>	<b>\$8,279</b>	<b>117%</b>	<b>55.0%</b>	<b>33.4%</b>	<b>61%</b>	<b>64.0%</b>	<b>40.3%</b>	<b>63%</b>	<b>Must Meet ALL minimum Benchmarks in this category</b>	<b>For purpose of averaging, success rates limited to 125%</b>	<b>Average Success Rate must meet or exceed 100%</b>			
<b>MINIMUM BENCHMARKS</b>		<b>80%</b>						<b>80%</b>						<b>80%</b>						<b>80%</b>						<b>80%</b>					

=Meets or exceeds goal  
 =Below Minimum Benchmark

**PY 19-20 Annual Performance Evaluation  
Adult Customer Flow**

WorkSource Center	Operator Name	LOCAL MEASURES																											PERFORMANCE									
		Total Enrollments											New Enrollments By 12/31/2019						Enrollments of Individuals w/ Disabilities	Reentry Enrollments	Enrollments of Veterans	Enrollments of Individuals Experiencing Homelessness	NUMBER OF BUSINESSES SERVED			Eligible?	Success Rate Average	STAR										
		Adult					Dislocated Worker						ADULT			DISLOCATED							Plan	Actual	% of Goal				Plan	Actual	% of Goal							
100%	Plan	New	Carry Over	Carry Over Allowed	Actual	% of Goal	Plan	New	Carry Over	Carry Over Allowed	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal								
Canoga Park/S. Valley	Arbor/Rescare	875	484	344	219	703	81%	375	250	212	94	344	92%	437	337	77%	187	159	85%	130	88	68%	156	22	14%	100	43	43%	156	65	42%	70	61	87%	NO	N/A	NO	
West Adams	Asian American Drug Abuse Program, Inc.	875	900	350	219	1119	128%	375	324	161	94	418	112%	437	645	148%	187	167	89%	130	266	205%	156	153	98%	100	145	145%	156	300	193%	70	94	134%	YES	117%	STAR	
West Valley	Build Rehabilitation Industries	875	576	217	217	793	91%	375	209	96	94	303	81%	437	403	92%	187	93	50%	130	256	197%	156	114	73%	100	42	42%	156	210	135%	70	80	114%	NO	N/A	NO	
Harbor Gateway Vernon	City of Long Beach/Pacific Gateway WIN	875	442	168	168	610	70%	375	120	86	86	206	55%	437	237	54%	187	45	24%	130	77	59%	156	47	30%	100	36	36%	156	66	43%	70	99	141%	NO	N/A	NO	
Central/LATTC	Coalition for Responsible Community Development	875	692	214	214	906	104%	375	108	79	79	187	50%	437	408	93%	187	40	21%	130	129	99%	156	322	206%	100	42	42%	156	363	233%	70	50	71%	NO	N/A	NO	
Wilshire-Metro	Community Career Development, Inc.	875	220	119	119	339	39%	375	159	62	62	221	59%	437	121	28%	187	37	20%	130	171	132%	156	87	56%	100	117	117%	156	150	97%	70	52	74%	NO	N/A	NO	
Sun Valley	El Proyecto del Barrio, Inc.	875	745	424	219	964	111%	375	349	184	94	443	119%	437	429	98%	187	129	69%	130	67	52%	156	157	101%	100	65	65%	156	110	71%	70	73	104%	NO	N/A	NO	
Northeast Los Angeles	Goodwill Industries of Southern California	875	842	236	219	1061	122%	375	156	108	94	250	67%	437	629	144%	187	62	33%	130	189	145%	156	499	320%	100	30	30%	156	522	335%	70	59	84%	NO	N/A	NO	
Pacoima/North Valley	Goodwill Industries of Southern California (formerly YPI)	821	376	108	108	484	59%	259	110	18	18	128	50%	N/A	N/A	N/A	N/A	N/A	N/A	111	59	53%	115	41	36%	77	34	45%	129	70	55%	47	54	115%	NO	N/A	NO	
Watts/Los Angeles	Housing Authority of the City of Los Angeles	875	380	291	219	599	69%	375	144	80	80	224	60%	437	231	53%	187	45	24%	130	24	18%	156	154	99%	100	9	9%	156	71	46%	70	41	59%	NO	N/A	NO	
West Los Angeles	JVS SoCal	875	497	579	219	716	82%	375	343	301	94	437	117%	437	277	63%	187	179	96%	130	138	106%	156	162	104%	100	100	100%	156	183	118%	70	69	99%	NO	N/A	NO	
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	875	672	238	219	891	102%	375	352	90	90	442	118%	437	323	74%	187	114	61%	130	138	106%	156	195	125%	100	38	38%	156	183	118%	70	70	100%	NO	N/A	NO	
Hollywood	Managed Career Solutions, Inc.	875	628	380	219	847	97%	375	423	241	94	517	138%	437	408	93%	187	285	152%	130	273	210%	156	254	163%	100	114	114%	156	302	194%	70	83	119%	YES	116%	STAR	
Downtown/Pico Union	Pacific Asian Consortium in Employment	875	882	225	219	1101	126%	375	185	86	86	271	73%	437	589	135%	187	40	21%	130	187	144%	156	67	43%	100	95	95%	156	263	169%	70	62	89%	NO	N/A	NO	
South Los Angeles	UAW-Labor Employment Training Corporation	875	941	98	98	1039	119%	375	156	22	22	178	48%	437	782	179%	187	31	17%	130	117	90%	156	26	17%	100	54	54%	156	130	84%	70	53	76%	NO	N/A	NO	
Southeast Los Angeles	Watts Labor Community Action Committee	875	600	136	136	736	85%	375	185	78	78	263	71%	437	317	73%	187	46	25%	130	69	53%	156	81	52%	100	93	93%	156	106	68%	70	72	103%	NO	N/A	NO	
<b>WSC TOTAL</b>		<b>13,946</b>	<b>9877</b>			<b>12,908</b>	<b>93%</b>	<b>5,884</b>	<b>3573</b>			<b>4,832</b>	<b>83%</b>	<b>6,555</b>	<b>6,136</b>	<b>94%</b>	<b>2,805</b>	<b>1,472</b>	<b>52%</b>	<b>2,061</b>	<b>2,248</b>	<b>109%</b>	<b>2,455</b>	<b>2,381</b>	<b>97%</b>	<b>1,577</b>	<b>1,057</b>	<b>68%</b>	<b>2,469</b>	<b>3,094</b>	<b>125%</b>	<b>1,097</b>	<b>1,072</b>	<b>98%</b>	Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%	
						<b>80%</b>						<b>80%</b>																										
						<b>100%</b>						<b>100%</b>																										

  =Meets or exceeds goal  
  =Below Minimum Benchmark

**PY 19-20 Annual Performance Evaluation  
Adult Administrative Capability**

A WorkSource Center	B Operator Name	C MEASURES			F Expenditure of Training Funds										O PERFORMANCE			
		D MONITORING MEASURES			F TOTAL WIA EXPEND- ITURES	G TOTAL MINIMUM WIA SET-ASIDE GOAL (29%)	H WIOA TRAINING EXPENDITURES	I PERCENT OF Min.WIA GOAL (H/G)	J LEVERAGED RESOURCES EXPENDITURES	K MAXIMUM LEVERAGE RESOURCES Limit (14.5%)	L TOTAL TRAINING (WIA + LEVERAGED)	M TOTAL TRAINING (WIA + LEVERAGED) GOAL (43.5%)	N PERCENT OF TOTAL TRAINING EXPENDITURE GOAL (L/M)	O Eligible?	P Success Rate Average	Q STAR		
		Plan	Actual	% of Goal														
Canoga Park/S. Valley	Arbor/Rescare	90%	94%	105%	\$829,924	\$240,678	\$250,633	105%	\$613,625	\$120,339	\$370,972	\$361,017	103%	YES	104%	STAR		
West Adams	Asian American Drug Abuse Program, Inc.	90%	94%	105%	\$842,688	\$244,380	\$248,663	102%	\$197,888	\$122,190	\$370,852	\$366,569	102%	YES	103%	STAR		
West Valley	Build Rehabilitation Industries	90%	91%	102%	\$812,841	\$235,724	\$238,297	102%	\$404,754	\$117,862	\$356,159	\$353,586	101%	YES	102%	STAR		
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	90%	81%	90%	\$806,665	\$233,933	\$198,906	86%	\$0	\$116,966	\$198,906	\$350,899	57%	NO	N/A	NO		
Vernon Central/LATTC	Coalition for Responsible Community Development	90%	87%	97%	\$822,308	\$238,469	\$163,137	69%	\$68,098	\$119,235	\$231,235	\$357,704	65%	NO	N/A	NO		
Wilshire-Metro	Community Career Development, Inc.	90%	79%	88%	\$719,678	\$208,707	\$227,099	109%	\$115,956	\$104,353	\$331,452	\$313,060	106%	YES	101%	STAR		
Sun Valley	El Proyecto del Barrio, Inc.	90%	91%	102%	\$842,688	\$244,380	\$248,176	102%	\$140,397	\$122,190	\$370,366	\$366,569	102%	YES	102%	STAR		
Northeast Los Angeles	Goodwill Industries of Southern California	90%	97%	108%	\$681,571	\$197,656	\$228,169	116%	\$101,711	\$98,828	\$326,997	\$296,483	111%	YES	112%	STAR		
Pacoima/North Valley	Goodwill Industries of Southern California (formerly YPI)	90%	100%	112%	\$282,657	\$81,971	\$163,940	200%	\$99,744	\$40,985	\$204,926	\$122,956	167%	YES	121%	STAR		
Watts/Los Angeles	Housing Authority of the City of Los Angeles	90%	94%	105%	\$764,301	\$221,647	\$273,369	124%	\$82,950	\$110,824	\$356,319	\$332,471	108%	YES	112%	STAR		
West Los Angeles	JVS SoCal	90%	88%	98%	\$773,601	\$224,344	\$220,084	99%	\$304,739	\$112,172	\$332,256	\$336,516	99%	YES	99%	QUALIFIED		
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	90%	85%	95%	\$838,876	\$243,274	\$243,122	100%	\$63,745	\$121,637	\$306,867	\$364,911	85%	YES	93%	QUALIFIED		
Hollywood	Managed Career Solutions, Inc.	90%	88%	98%	\$840,487	\$243,741	\$246,395	102%	\$982,034	\$121,871	\$368,265	\$365,612	101%	YES	100%	STAR		
Downtown/Pico Union	Pacific Asian Consortium in Employment	90%	100%	112%	\$826,318	\$239,632	\$228,739	96%	\$106,396	\$119,816	\$335,135	\$359,449	94%	YES	101%	STAR		
South Los Angeles	UAW-Labor Employment Training Corporation	90%	87%	97%	\$842,626	\$244,362	\$250,020	103%	\$104,780	\$122,181	\$354,800	\$366,542	97%	YES	99%	QUALIFIED		
Southeast Los Angeles	Watts Labor Community Action Committee	90%	91%	102%	\$778,133	\$225,659	\$224,832	100%	\$559,832	\$112,829	\$337,661	\$338,488	100%	YES	101%	STAR		
<b>MINIMUM BENCHMARKS</b>													80%	80%	80%	Must meet ALL Minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%

=Meets or exceeds goal  
 =Below Minimum Benchmark

**PY 19-20 Annual Performance Evaluation  
Adult Customer Satisfaction**

A	B	F	G	H	I	J
WorkSource Center	Operator Name	MEASURE			PERFORMANCE LEVEL	
		Goal	Exiter Satisfaction (Telephone)	Percent Achieved	Eligible?	STAR
Canoga Park/S. Valley	Arbor/Rescare	8.6	7.2	84%	YES	QUALIFIED
West Adams	Asian American Drug Abuse Program, Inc.	8.6	8.2	96%	YES	QUALIFIED
West Valley	Build Rehabilitation Industries	8.6	7.6	89%	YES	QUALIFIED
Harbor Gateway	City of Long Beach/Pacific Gateway WIN	8.6	7.2	84%	YES	QUALIFIED
Vernon Central/LATTC	Coalition for Responsible Community Development	8.6	8.4	98%	YES	QUALIFIED
Wilshire-Metro	Community Career Development, Inc.	8.6	8.6	100%	YES	STAR
Sun Valley	El Proyecto del Barrio, Inc.	8.6	8.8	103%	YES	STAR
Northeast Los Angeles	Goodwill Industries of Southern California	8.6	9.1	106%	YES	STAR
Pacoima/North Valley	Goodwill Industries of Southern California (formerly YPI)	8.6	9.0	105%	YES	STAR
Watts/Los Angeles	Housing Authority of the City of Los Angeles	8.6	9.1	106%	YES	STAR
West Los Angeles	JVS SoCal	8.6	7.5	88%	YES	QUALIFIED
Boyle Heights/East L.A.	Managed Career Solutions, Inc.	8.6	8.4	98%	YES	QUALIFIED
Hollywood	Managed Career Solutions, Inc.	8.6	7.5	88%	YES	QUALIFIED
Downtown/Pico Union	Pacific Asian Consortium in Employment	8.6	8.8	103%	YES	STAR
South Los Angeles	UAW-Labor Employment Training Corporation	8.6	7.8	91%	YES	QUALIFIED
Southeast Los Angeles	Watts Labor Community Action Committee	8.6	8.5	99%	YES	QUALIFIED
					<b>Must meet Minimum Benchmarks in this category</b>	<b>Success Rate Average must meet or exceed 100%</b>
<b>MINIMUM BENCHMARKS</b>				<b>80%</b>		
<b>STAR BENCHMARKS</b>				<b>7.6</b>	<b>100%</b>	

  =Meets or exceeds goal  
  =Below Minimum Benchmark

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**PY 19-20 Annual Performance Evaluation  
Youth STAR Tally**

A	B	C	D	E	F	G
Planning Area	Service Provider	Federal Requirements	Local Measures			TOTAL STARS EARNED
		Performance Outcomes	Customer Satisfaction	Customer Flow	Administrative Capability	
South Valley	Goodwill Industries of Southern California	STAR	STAR	QUALIFIED	STAR	3
North Valley	El Proyecto del Barrio East	STAR	STAR	STAR	STAR	4
	El Proyecto del Barrio North (formerly YPI)	STAR	STAR	STAR	STAR	4
East Los Angeles	Para Los Ninos	STAR	STAR	STAR	QUALIFIED	3
	Youth Opportunity Movement (YOM)-BH	STAR	STAR	QUALIFIED	QUALIFIED	2
Central Los Angeles	Archdiocesan Youth Employment Services					
	Catholic Charities of Los Angeles (formerly YPI)	QUALIFIED	STAR	NO	NO	1
	Para Los Ninos	STAR	STAR	STAR	STAR	4
South Los Angeles	Archdiocesan Youth Employment Services					
	Catholic Charities of Los Angeles	QUALIFIED	STAR	STAR	STAR	3
	Brotherhood Crusade	QUALIFIED	STAR	STAR	STAR	3
	Coalition for Responsible Community Development	QUALIFIED	STAR	QUALIFIED	STAR	2
	Watts Labor Community Action Center	QUALIFIED	STAR	STAR	STAR	3
	Youth Opportunity Movement (YOM)	NO	STAR	STAR	QUALIFIED	2
Harbor	City of Long Beach/Pacific Gateway WIN	STAR	STAR	QUALIFIED	STAR	3
West Los Angeles	Regents of the University of CA (UCLA)	NO	STAR	STAR	STAR	3
<b>TOTAL STARS</b>		<b>7</b>	<b>14</b>	<b>9</b>	<b>10</b>	

**NO** = One or more outcomes < 80% of goal  
**QUALIFIED** =All outcomes ≥ 80% but overall not STAR level

**PY 19-20 Annual Performance Evaluation  
Youth Performance Outcomes**

A	B	C									L			M	N	
		EMPLOYMENT OR EDUCATION 2nd Quarter Post Exit Based on Exitters 7/1/18 to 6/30/19			EMPLOYMENT OR EDUCATION 4th Quarter Post Exit Based on Exitters 1/1/18 to 12/31/18			Credential Attainment Based on Exitters 1/1/18 to 12/31/18			Eligible?	Success Rate Average	STAR			
Planning Area	Service Provider	Plan	Actual	% of Goal	Plan	Actual	% of Goal	Plan	Actual	% of Goal						
South Valley	Goodwill Industries of Southern California	66.5%	65.8%	99%	65.0%	65.9%	102%	56.0%	58.5%	105%	YES	102%	STAR			
North Valley	El Proyecto del Barrio East	66.5%	94.8%	143%	65.0%	97.9%	151%	56.0%	87.8%	157%	YES	125%	STAR			
	El Proyecto del Barrio North (formerly YPI)	66.5%	76.0%	115%	65.0%	68.9%	106%	56.0%	49.5%	89%	YES	103%	STAR			
East Los Angeles	Para Los Ninos	66.5%	80.3%	121%	65.0%	76.8%	119%	56.0%	64.9%	116%	YES	119%	STAR			
	Youth Opportunity Movement (YOM)-BH	66.5%	66.9%	101%	65.0%	72.9%	113%	56.0%	50.4%	90%	YES	101%	STAR			
Central Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (formerly YPI)	66.5%	59.3%	90%	65.0%	66.3%	102%	56.0%	55.2%	99%	YES	97%	QUALIFIED			
	Para Los Ninos	66.5%	85.6%	129%	65.0%	74.5%	115%	56.0%	78.1%	140%	YES	122%	STAR			
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	66.5%	58.9%	89%	65.0%	65.2%	101%	56.0%	50.6%	91%	YES	94%	QUALIFIED			
	Brotherhood Crusade	66.5%	59.8%	90%	65.0%	62.9%	97%	56.0%	56.1%	101%	YES	96%	QUALIFIED			
	Coalition for Responsible Community Development	66.5%	61.7%	93%	65.0%	70.1%	108%	56.0%	51.9%	93%	YES	98%	QUALIFIED			
	Watts Labor Community Action Center	66.5%	63.7%	96%	65.0%	64.7%	100%	56.0%	46.9%	84%	YES	93%	QUALIFIED			
	Youth Opportunity Movement (YOM)	66.5%	85.7%	129%	65.0%	70.0%	108%	56.0%	39.3%	71%	NO	N/A	NO			
Harbor	City of Long Beach/Pacific Gateway WIN	66.5%	80.7%	122%	65.0%	76.6%	118%	56.0%	82.7%	148%	YES	122%	STAR			
West Los Angeles	Regents of the University of CA (UCLA)	66.5%	71.7%	108%	65.0%	58.7%	91%	56.0%	24.4%	44%	NO	N/A	NO			
<b>YOUTHSOURCE TOTAL</b>		66.5%	73.5%	111%	65.0%	72.1%	111%	56.0%	60.9%	109%						
<b>MINIMUM BENCHMARKS</b>											<b>80%</b>	<b>80%</b>	<b>80%</b>	Must Meet ALL minimum Benchmarks in this category	For purpose of averaging, success rates limited to 125%	Average Success Rate must meet or exceed 100%

=Meets or exceeds goal  
 =Below Minimum Benchmark

**PY 19-20 Annual Performance Evaluation  
Youth Customer Flow**

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O					
Planning Area	Service Provider	MEASURE										PERFORMANCE LEVEL							
		Total Enrollments						PERCENTAGE OUT-OF-SCHOOL (OOS) (Total Enrollments)				Enrollments by 12/31/2018			Eligible?	Success Rate Average	STAR		
Plan	New	Carry Over	Carry Over Allowed	Actual	% of Goal	Plan	No. OOS	Actual %	% of Goal	Plan	Actual	% of Goal							
South Valley	Goodwill Industries of Southern California	138	86	41	35	121	88%	75%	97	80%	107%	104	99	95%	YES	97%	QUALIFIED		
North Valley	El Proyecto del Barrio East	138	159	26	26	185	135%	75%	170	92%	123%	104	148	142%	YES	124%	STAR		
	El Proyecto del Barrio North (formerly YPI)	130	102	33	33	135	104%	75%	124	92%	122%	N/A	N/A	N/A	YES	113%	STAR		
East Los Angeles	Para Los Ninos	138	143	1	1	144	105%	75%	116	81%	107%	104	117	113%	YES	108%	STAR		
	Youth Opportunity Movement (YOM)-BH	138	98	21	21	119	87%	75%	97	82%	109%	104	104	100%	YES	99%	QUALIFIED		
Central Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (formerly YPI)	124	59	10	10	69	56%	75%	50	72%	97%	N/A	N/A	N/A	NO	N/A	NO		
	Para Los Ninos	138	146	1	1	147	107%	75%	116	79%	105%	104	123	118%	YES	110%	STAR		
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	138	113	44	35	148	108%	75%	123	83%	111%	104	117	113%	YES	110%	STAR		
	Brotherhood Crusade	138	122	40	35	157	114%	75%	99	63%	84%	104	114	110%	YES	103%	STAR		
	Coalition for Responsible Community Development	138	115	12	12	127	93%	75%	85	67%	89%	104	87	84%	YES	89%	QUALIFIED		
	Watts Labor Community Action Center	138	106	33	33	139	101%	75%	118	85%	113%	104	100	96%	YES	103%	STAR		
	Youth Opportunity Movement (YOM)	138	172	3	3	175	127%	75%	138	79%	105%	104	170	163%	YES	118%	STAR		
Harbor	City of Long Beach/Pacific Gateway WIN	138	109	20	20	129	94%	75%	116	90%	120%	88	74	84%	YES	99%	QUALIFIED		
West Los Angeles	Regents of the University of CA (UCLA)	138	85	33	33	118	86%	75%	108	92%	122%	104	104	100%	YES	103%	STAR		
<b>YOUTHSOURCE TOTAL</b>		<b>1910</b>				<b>1913</b>	<b>100%</b>	<b>75%</b>	<b>1557</b>	<b>81%</b>	<b>109%</b>	<b>1,232</b>	<b>1357</b>	<b>110%</b>					
<b>MINIMUM BENCHMARK</b>														<b>80%</b>	<b>80%</b>	<b>80%</b>	<b>Must meet ALL Minimum Benchmarks in this category</b>	<b>For purpose of averaging, success rates limited to 125%</b>	<b>Average Success Rate must meet or exceed 100%</b>

=Meets or exceeds goal  
 =Below Minimum Benchmark



**PY 19-20 Annual Performance Evaluation  
Youth Administrative Capability**

A	B	C	D	E	F	G	H	I	J	K	L		
Planning Area	Service Provider	MEASURES							PERFORMANCE				
		MONITORING MEASURES			Work Experience Expenditures				Eligible?	Success Rate Average	STAR		
		Plan	Actual	% of Goal	Total Expenditures	Plan (23%)	Actual	% of Goal					
South Valley	Goodwill Industries of Southern California	90%	100%	111%	\$530,259	\$121,959	\$197,850	162%	YES	118%	STAR		
North Valley	El Proyecto del Barrio East	90%	97%	108%	\$586,018	\$134,784	\$143,721	107%	YES	107%	STAR		
	El Proyecto del Barrio North (formerly YPI)	90%	97%	108%	\$326,373	\$75,065	\$70,096	93%	YES	101%	STAR		
East Los Angeles	Para Los Ninos	90%	85%	94%	\$589,009	\$135,472	\$139,161	103%	YES	99%	QUALIFIED		
	Youth Opportunity Movement (YOM)-BH	90%	94%	104%	\$533,527	\$122,711	\$100,938	82%	YES	93%	QUALIFIED		
Central Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (formerly YPI)	90%	97%	108%	\$265,780	\$61,129	\$18,633	30%	NO	N/A	NO		
	Para Los Ninos	90%	85%	94%	\$556,608	\$128,019	\$184,205	144%	YES	110%	STAR		
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	90%	94%	104%	\$581,731	\$133,798	\$131,794	99%	YES	101%	STAR		
	Brotherhood Crusade	90%	94%	104%	\$576,980	\$132,705	\$139,909	105%	YES	105%	STAR		
	Coalition for Responsible Community Development	90%	97%	108%	\$605,045	\$139,160	\$166,781	120%	YES	114%	STAR		
	Watts Labor Community Action Center	90%	97%	108%	\$554,911	\$127,629	\$236,276	185%	YES	116%	STAR		
	Youth Opportunity Movement (YOM)	90%	94%	104%	\$505,387	\$116,239	\$97,749	84%	YES	94%	QUALIFIED		
Harbor	City of Long Beach/Pacific Gateway WIN	90%	91%	101%	\$605,045	\$139,160	\$188,276	135%	YES	113%	STAR		
West Los Angeles	Regents of the University of CA (UCLA)	90%	82%	91%	\$549,996	\$126,499	\$138,955	110%	YES	100%	STAR		
<b>MINIMUM BENCHMARKS</b>									<b>80%</b>	<b>80%</b>	<b>Must meet Minimum Benchmarks in this category</b>	<b>For purpose of averaging, success rates limited to 125%</b>	<b>Average Success Rate must meet or exceed 100%</b>



=Meets or exceeds goal  
 =Below Minimum Benchmark

**PY 19-20 Annual Performance Evaluation  
Youth Customer Satisfaction**

A	B	C	D	E	F	G
Planning Area	Service Provider	MEASURE				STAR
		Goal	Youth Satisfaction (Intercept)	Success Rate	Eligible	
South Valley	Goodwill Industries of Southern California	8.5	N/A	N/A	YES	STAR
North Valley	El Proyecto del Barrio East	8.5	N/A	N/A	YES	STAR
	El Proyecto del Barrio North (formerly YPI)	8.5	N/A	N/A	YES	STAR
East Los Angeles	Para Los Ninos	8.5	N/A	N/A	YES	STAR
	Youth Opportunity Movement (YOM)-BH	8.5	N/A	N/A	YES	STAR
Central Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles (formerly YPI)	8.5	N/A	N/A	YES	STAR
	Para Los Ninos	8.5	N/A	N/A	YES	STAR
South Los Angeles	Archdiocesan Youth Employment Services Catholic Charities of Los Angeles	8.5	N/A	N/A	YES	STAR
	Brotherhood Crusade	8.5	N/A	N/A	YES	STAR
	Coalition for Responsible Community Development	8.5	N/A	N/A	YES	STAR
	Watts Labor Community Action Center	8.5	N/A	N/A	YES	STAR
	Youth Opportunity Movement (YOM)	8.5	N/A	N/A	YES	STAR
Harbor	City of Long Beach/Pacific Gateway WIN	8.5	N/A	N/A	YES	STAR
West Los Angeles	Regents of the University of CA (UCLA)	8.5	N/A	N/A	YES	STAR

**MINIMUM BENCHMARK 80%**

**Must meet Minimum Benchmark in this category**  
**Success Rate must meet or exceed 100% Benchmark**

 =Meets or exceeds goal  
 =Below Minimum Benchmark